

JUMP Client Stories

--Prepared by JUMP Director: Wanda Hines, April 2021

Through JUMP's Quarterly Care Call (QCC) volunteers and staff continue to actively listen and respond to the need that is out there. Listening to the many heartfelt stories, the empathy and caring as reaching out is mutually rewarding making many tomorrows filled with hope.



Please see below JUMP respond along with many tomorrows of hope...

QCC Volunteer Linda D. shared: I talked to Karen this morning. She sounded good. Tired of pandemic but staying safe. She does have trouble with her COPD with cold weather, so... sunshine and warmer temps are a plus. We spoke about kids and grandkids. She would really appreciate a Hannaford voucher for \$35. Her sister who lives in the area will drive her to get the groceries.

Staff Mary shared: Judy's apartment was flooded and furniture ruined. She is disabled with Lupus. She is working with Section 8 for new apartment. JUMP mailed her a Quarterly Care Call form to sign up, \$35 City Market and voucher for furniture.

QCC Volunteer Carol shared: Had a long conversation John. It has been a rough week as it is the anniversary of his mother's passing in 1999. We talked about Thanksgiving and he mentioned that she had it every year in Danville a big family gathering as he is one of 8 children and has 1 grandchildren. I mentioned take out from Sweetwater's. JUMP provided food relief, a \$35 Hannaford card.

QCC Volunteer Barbara reported: Lorraine answered on first try. Since she has breathing problems, she stays inside. Masks are difficult to use. She is doing well--has son and daughter to talk to. Told her I will call again in three months. Nettie wants a Hannaford card.

Staff Mary shared: Called again, and Catherine answered. She is just out of the hospital where she was treated for heart problems. Her daughter is staying with her during her recovery at home. She was delighted to hear that we would be sending her a Hannaford card for food and essential supplies.

QCC Volunteer Anne K. reported: Maxine would like a City Market gift card. She sounds a little sad and expressed the need to keep busy, but doesn't have the resources to buy the art and craft supplies that would make her happy. We talked about places where she might be able to get them inexpensively. She sounded like a very sweet person.

QCC Volunteer Linda D. shared: Michelle would like to do the Hannaford card again. From my chat with her, I learned a few things. The twins are in school (kindergarten) 4 days a week now. Seems to be going OK. Michelle is looking to work at the Teddy Bear Factory. Her car is not legal at this point. She hopes to work on getting it going next month, since she will be getting her tax return.

QCC Volunteer Joanne reported: Sarah said her husband, who was given a few months to live last May has been having chemotherapy and it kicked in on his last testing. He is doing much better. Also, they have had their vaccines and are going to be able to enjoy a belated Passover seder with their children and grandchildren. She was hoping to move into subsidized housing, but there is a 5-6 year wait for the place she had her heart set on. She is looking into Cathedral Square and BHA, but they both have long wait lists too.

QCC Volunteer Jim reported: I spoke with Richard. He was his usual "upbeat self" although he sounded a bit weary. He would like a City Market card--was most appreciative of the call. His address is unchanged.

Tomorrows filled with hope, shared by clients:

"Thank you for helping. I am a better person because of your perpetual best example of being." --Love Mary Susan

"We are so blessed to be your neighbors in this community. We are so blessed to be on JUMP's radar and to know we are in the thoughts, prayers, and good wishes of such fine folks. We pray that heaven pairs you out abundant blessing of good health & good spirits to and every one of you!" --Always warmly, Emily, Addie and James