

JUMP Volunteer OPPORTUNITY

“For more volunteer information about sharing your talents and gifts...”

CONTACT:

Wanda Hines; Director
e-mail: director@jumpvt.org
or cell: 777-3821
Address: 38 So. Winooski Ave.,
Burlington, VT 05401

“JUMP’s mission: to promote the physical, emotional and spiritual wellbeing of people by providing spiritual care, direct assistance to meet basic needs, and advocacy.”

Overview and Responsibilities



Collaborative Interfaith Assistance

- JUMP is a collaboration of 28 Chittenden County faith communities which provide walk-in emergency assistance to families and individuals in crisis; caring for our most vulnerable neighbors who have fallen on hard times.
- JUMP is a key part of the social safety net in Chittenden County.
- Approximately 55 volunteers join staff to provide vouchers assistance for transportation, groceries, laundry, pharmacy, clothing and household goods. (average \$30 per client visit)
- JUMP offers needed practical items for personal care; soap, shampoo, deodorant, feminine products, diapers, etc.; and cleaning supplies like; dish detergent, laundry detergent, sponges, etc... (average \$20 value per client visit)
- JUMP offers a very welcoming environment for families and individuals including hospitality, a compassionate listening presence and support.

Daily Operations

JUMP is open 4 mornings a week Tuesday through Friday, 9:00am-Noon in the upstairs dining room of First Congregational Church, 38 South Winooski Ave, Burlington Vermont.

- Volunteer hours are generally 9:00 AM – noon.
- Volunteers work as part of a team of 3 or 4 who share the morning duties.
- Team leaders schedule volunteers twice a month on the day of the week that works for them.
- Volunteers work under the direction of and assist the Director, who sees clients individually, prepares vouchers, and refers clients to other agencies as appropriate.

Volunteer responsibilities include:

- Set up refreshments and clean up at the end of the morning shift
 - Greet clients and offer hospitality
 - Manage the registration process
 - Assist and accompany clients while completing their Information Intake Sheet
 - Interview clients and provide pastoral care to encourage and empower those who come to JUMP
 - Offer a listening ear and caring presence to clients in crisis
 - Fill client requests for personal care and cleaning supplies
 - Refer clients who do not receive JUMP services to other agencies. Readily available is the JUMP Emergency Referral Guide section in the Volunteer Information Notebook.
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