

**Save the Date**

**15th Annual Run for JUMP  
Saturday, September 22, 2012  
Burlington Waterfront**

Last year 80 participants ran or walked, raising a record \$16,000 for JUMP.

As the date approaches, look for more information at [www.jumpvt.org](http://www.jumpvt.org) and in your mailbox.

Questions or suggestions? Contact Event Coordinator Suzie Crews at [run4jump@gmail.com](mailto:run4jump@gmail.com)



To learn more about this JUMP community partner: [www.oppsvt.org](http://www.oppsvt.org)

**Champlain Valley CROP Walk**

**Sunday, October 14, 2012  
First Congregational Church,  
Burlington**

Proceeds benefit international relief, JUMP, and the Chittenden Emergency Food Shelf.



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Burlington, VT 05401

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**JUMP**  
**2011 Annual Report  
& 2012 Spring Newsletter**  
Collaborative Interfaith  
Emergency Assistance  
for all in Vermont

*The Joint Urban Ministry Project promotes the physical, emotional and spiritual well being of people by providing spiritual care, direct assistance to meet basic needs, and advocacy.*

- ⇒ In 2011 JUMP provided assistance to 7,900 people during 2,830 client visits
- ⇒ These households included more than 3,433 children



## 2012

### *A message from the Board President*

As we began to plan our 2012 JUMP budget, we wanted to increase the number of clients served. Last year we added one Saturday a month to the Drop-In Center hours. And, thanks to all our generous supporters, we increased the dollar amounts of the vouchers each household receives. We partner with other agencies, we refer, we connect, and we extend radical hospitality to all in need.

In 2012, with lots of planning and a leap of faith, we increased the budget by more than a third, allowing us to assist 65 households every week.

Even with these changes, we still cannot help all those who come to us. The overwhelming need for affordable housing and utility assistance underlies most of our conversations with clients. Many are homeless or about to be. What we do help with is the basics — and we make time to listen.

In all of this we are aided by the generous hospitality and support of First Congregational Church. Our space, our lighting, the home for JUMP—all are donated by this congregation. We are deeply grateful.

As we look to the future, we are always looking for ways to grow JUMP to meet the need. We are determined to find ways to expand our helping network. How fortunate we are to live in such a caring and giving community, being part of the mosaic of support.

*Ginger Hobbs*

## Who Comes to JUMP?

### *A message from the Co-Directors*

Clients at JUMP come from many walks of life and their stories are varied. What we see consistently is that the people with the most resilience are the ones with friends, family, and community to support them. And the people struggling the most are the ones who tell us they have NO friends or family. Any combination of circumstances could have created that situation: addiction, incarceration, lack of relationship skills, bad luck, or simply the bad decisions that we all make sometimes. These folks are our most vulnerable citizens. And the economy of the past few years has shown that many of us are just a few paychecks away from needing the kind of help that JUMP offers. We all are truly in this together.

All the great spiritual traditions have as a common thread the call to compassion for our fellow human beings — particularly for those most vulnerable — “the least among us.” And that’s who we see every day at JUMP.

*Jean Palmer & Carol Snow, Co-Directors*



One client of 65 households assisted each week.



## Supporting Congregations & Volunteers 2011: Thank You!

*JUMP volunteers come from our supporting congregations and serve on the Board of Directors, committees, or as a daily volunteer at our Drop-In Center. Please contact your JUMP representative or the Drop-In Center for more information.*

### **All Saints Episcopal Church, South Burlington**

### **Ascension Lutheran Church, South Burlington**

Beth and Doug Dreibelbis     Mark Schroeter  
Pastor Nancy Wright

### **Burlington Shambhala Center, Burlington**

Patti Lanich

### **Cathedral Church of St. Paul, Burlington**

Ven. Catherine Cooke     Marjorie Gadue  
Paige Corologos     Carol Lutz  
Betsy Emerson     Kathy Mihok  
Mark Gadue     Rick Robinson  
Keith Pillsbury

### **Charlotte Congregational Church, Charlotte**

Rev. Will Burhans     Nancy Pricer  
Norm Riggs

### **Christ Church Presbyterian, Burlington**

Ron McGarvey     Fenn Rider  
Ann Owen     Valerie Visconti  
Bronwyn Rider     Lorrie Richland

### **College Street Congregational Church, Burlington**

Lee Butler     Barbara Stearns  
Anne Kreisel     Claire Willis  
Ron Pynn     Kathy Magill  
Joan Matthews     Fran Griffis

### **Dormition Greek Orthodox Church, Burlington**

**Essex United Methodist Church, Essex Center**  
**Faith United Methodist Church, South Burlington**  
Bill Eddy

### **First Baptist Church, Burlington**

Nancy Tracy     Rev. David O'Brien

### **First Congregational Church, Burlington**

Judy Doerner     Rebecca MacDonald  
Alice Barlow     Suzie Crews  
Lucy Samara  
Bernice Wesseling  
Brenda Black



### **First Congregational Church, Essex Junction**

Carolyn Toof     Carolyn Rushford

### **First Unitarian Universalist Society, Burlington**

Deanna Anderson     C.C. McKeagney  
Rita Bortz     Susan Raimy  
Lynn Douglas     Woody Fulton  
Merl Grossmeyer     Ellen Wollensack  
Barbara Heeter     Ginger Hobbs

### **First United Methodist Church, Burlington**

Pat Howard     Lindy Millington  
Sue Bowley     Janet Powlus  
Barbara Nadeau     Margaret Welch  
June Elmore     Kathy Babits

### **Grace United Methodist Church, Essex Junction**

**Jericho United Methodist Church, Jericho**  
**Malletts Bay Congregational Church, Colchester**

### **Ohavi Zedek Synagogue, Burlington**

Lorin Duckman     Lise Bornstein-Malter

### **Religious Society of Friends Meeting, Burlington**

### **Shelburne United Methodist Church, Shelburne**

Chris Kapsalis     Jo Wright  
Chip Wright

### **St. Andrew's Episcopal Church, Colchester**

### **St. James Episcopal Church, Essex Junction**

Pat Hechmer     Shirley Ziemer  
John Terborgh

### **Trinity Episcopal Church, Shelburne**

**United Church of Underhill, Underhill**

### **Unity Church of Vermont, Essex Junction**

Carol Chase

### **Williston Federated Church, Williston**

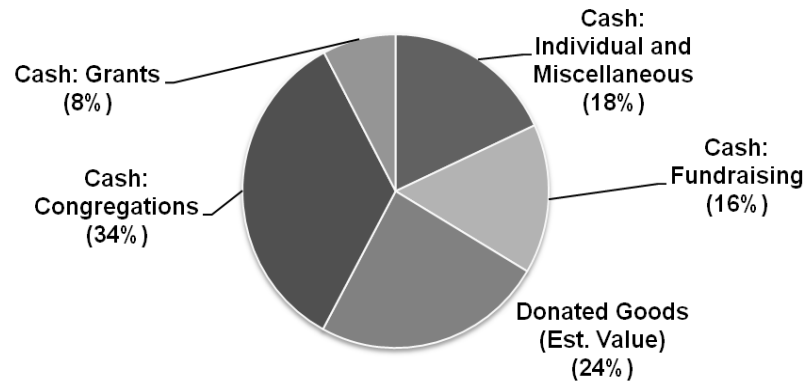
Carol Burbank

### **Community Members**

Chittenden County Retired Teachers  
Curves, South Burlington  
Dragonheart Vermont  
Gadue's Cleaners  
St. Michael's College MOVE  
Jeremy Brown, Cheryl Fatnassi, Andrea Heller,  
Becky Miller

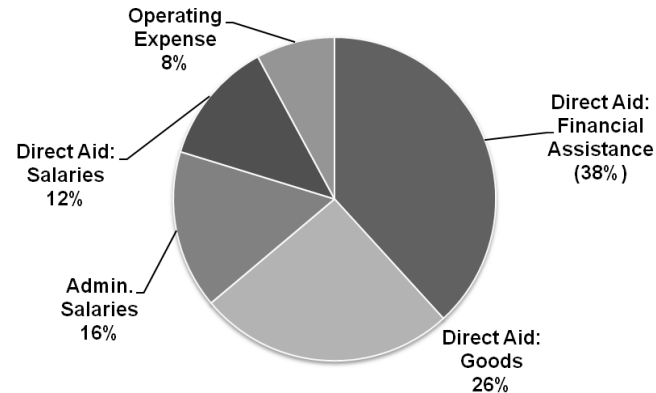


## 2011 Sources of Support

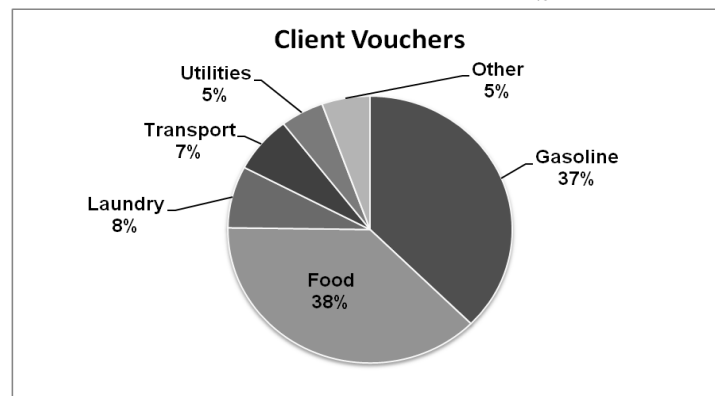


Note: Figures do not include the value for 2011 of donated volunteer time (estimated at \$50,000) or office space and support (estimated at \$30,000).

## 2011 Uses of Support



## 2011 Uses of Financial Assistance



Note: "Other" includes medications, birth certificates, state identification cards, Opportunities Credit Union memberships, and smoking cessation program fees, among other benefits.

## Welcome Gary

Pastor Gary O’Gorman’s Irish eyes twinkled a bit when he was asked what has surprised him in his new role as a Program Coordinator at JUMP. “I don’t get surprised very easily.” Seconds later he added, “Actually, I don’t think enough of us understand the extent of the economic disparity in this country. Particularly, the working poor are overlooked. They have jobs, they’re working, and they just can’t keep up with their bills. How will they handle the increasing cost of gasoline? It is the saddest thing, in a country with so much wealth and freedom that so many are struggling and just can’t make it.”

Gary’s busy life includes four part-time jobs. In addition to averaging two mornings a week at JUMP, he is a carpenter and a licensed minister in the United Church of Christ serving the Congregational Church in Shoreham, Vermont. A avid Red Sox fan, he also is gearing up for baseball season. Gary is a baseball umpire and regularly works games from middle school up to Babe Ruth League from the spring well into the summer.

It is not stretching things to say that Gary brings skills from his other work settings to JUMP. He is a good problem solver who demonstrates the compassion of his faith every day. “A lot of my motivation for working at JUMP comes from seeing this work as an

expression of my faith beliefs. For me, JUMP is mission lived out daily. I see the work at JUMP as a way to share the blessings from my life.”



We are happy to welcome Gary O’Gorman!

**Number of hours logged in 2011 by JUMP volunteers ?**  
**7036**

## Carol Tells a Story

“Today we had a single mother with a 5 year-old and a newborn, who was being threatened with eviction. She fell behind on her rent during the time of the birth of her new baby. We made an appointment for her at the Housing Resource Center, where they were confident they would be able to help. We gave her a grocery card and a voucher for gas. Good referrals and good vouchers!!! Also a space to cry from the frustration, embarrassment and fear of reaching out for help when she had never done that before.”

*Partners in Trust:  
JUMP's Relationship with  
Opportunities Credit Union*



Andrea Trombley Heller can be counted on to go to bat for people in desperate situations. “What I love about my job,” she says, “is that I get to see a bit of applied economic justice. I studied sociology because I am concerned about people. In my work I can show that I care and help people with real issues that they are facing.”

A Certified Credit Counselor for the Opportunities Credit Union/OCU, Andrea is at JUMP every Thursday morning to help clients open accounts, get credit reports, and answer key financial questions. In her OCU office on North Avenue in Burlington, Andrea counsels people in challenging credit circumstances. “Many of our clients - at JUMP and at OCU - are trying hard to fix credit issues. I have seen people turn their lives around. It can be very rewarding.”

Andrea guides people through self-advocacy and problem solving, and when necessary, calls creditors and other community partners to help clients solve complex financial issues. “It is gratifying when everything comes together. When someone is working hard, I can be a strong advocate. There are times when a crisis —

financial, social or medical — has people overwhelmed and at a standstill and they need advocacy. Often we are working with people who do not have access to financial tools and they do not have the financial literacy and knowledge to advocate effectively for themselves.”

What challenges Andrea in her work is “the sadness.” She works hard to give hope to people who feel hopeless about their financial situation. “I believe that there is always something you can do. Often people have kept their financial problems very private; sometimes there are tears when they share how desperate their situation is.” What encourages Andrea? “Besides my colleagues, my boss and our mission - it is that moment, when someone who felt powerless begins to feel powerful in resolving their financial concerns. It brings me joy to see change happen.”

We are grateful for Andrea Trombley Heller’s knowledge, skill and rapport with people as these are great tools for creating positive change.

# JUMP 2011 Annual Report

In 2011 JUMP assisted 7,600 people in more than 1,500 households; these households included 3,433 children. Forty-nine percent of our households include children. To accomplish our mission, JUMP depends on its supporting faith communities and their many members, on volunteers and vendors, on non-profit partners and funders. We offer thanks to the many people and organizations that make our work possible.

## Special thanks to our 2011 JUMP Community Partners

### Vendors who accept JUMP vouchers:

- Bike Recycle Vermont
- City Market
- Greer’s Laundry
- Handy’s (S. Winooski Ave.)
- Himalayan Market
- Evelyn Sikorski, LICSW
- Finelli’s Deli and Quick Stop
- Good Luck Store—Taste of Asia
- Hannaford’s
- JRs Grocery
- King St. Laundry
- Lakeside Pharmacy
- Mawuhi African Market
- North Street Laundry
- Opportunities Credit Union
- Price Chopper
- Shaw’s
- Shopping Bag
- Thai Phat Market
- Wash Spot Laundromat

- Goodwill Industries of Northern New England
- The Possibility Shop (First Congregational Church, Burlington)

### Organizations that awarded grants to JUMP:

- Employees Community Action Council of General Dynamics
- Fanny Allen Corporation
- United Thank Offering of the Episcopal Church

### Other Partners:

- Burlington Electric Department (esp. John Lincoln) for supporting our free CFL light bulb program for Burlington residents
- Efficiency Vermont for supporting free light bulbs for other Chittenden County residents

### Vendors who provide free vouchers to JUMP clients:

- Every Monday Thrift Shop (First United Methodist Church, Burlington)

**Value of goods donated to JUMP in 2011?  
\$54,801**



## Thank you FCC!

In 1988, First Congregational Church of Burlington was one of a core group of downtown congregations seeking to coordinate a more thoughtful, efficient and informed response to increasing numbers of requests for assistance from individuals in the community. These five congregations agreed to pool pastoral care resources to improve the assistance that their congregations could offer, and thus was born JUMP.

Burlington's First Congregational Church has empowered JUMP to focus the vast majority of its annual budget on direct services by donating office and hospitality space, parking, storage, kitchen usage, utilities, local phone use, daily photocopying needs and a generous \$12,000 each year in vouchers from the Possibility Shop for 22 of JUMP's 24-year history. Our Drop-In Center, with the support of 26 faith communities, hundreds of individual donors, businesses and foundations, Now responds to the needs of 65 households a week which are seeking and receiving spiritual care, hospitality, informed referrals, meaningful direct services, and access to valued donated goods.

During 2011, JUMP President Ginger Hobbs and Interim Senior Minister at First Congregational Burlington, Rev. Jonathan New, led an effort to increase communication between the leadership of JUMP and First Congregational Church. In a recent in-service

program for JUMP volunteers, Rev. New celebrated the strong commitment that the church has to JUMP. "The ministry of JUMP to the wider community enables us to work with interfaith and secular partners in a multi-faceted way that does much to help many in need in meaningful ways. JUMP has empowered this church to more fully live out its mission and ministry in the wider community."



### Jean Tells a Story

"I met with a Somali family of three who have relocated to Burlington from their original resettlement city in the Midwest. They speak little English, but another client that morning helps me understand them. They made the move to Burlington, using all their money to get here, have no family or friends and are struggling to get settled. After many phone calls, it becomes clear that they have already accessed all the right agencies to get the help they need. What they need from JUMP is some money for gas, some food, and the knowledge that they have a place they can come any morning for assistance."

## Tales of JUMP Volunteers

"There are tons of things to do out there when you are retired. You want to do something that makes a difference. You need sustenance for your spirit, something to grow on.

JUMP definitely works for me. I had heard about JUMP ever since I joined the UU Church, and I started to volunteer in late winter last year. I felt nervousness, hoping I could do it right, but the other volunteers were so supportive—as were the clients themselves. It's everybody together, and people are grateful.

There's a UU song about 'the spirit of life.' It talks about compassion, seeing all the compassion in one's heart. I feel that JUMP is a good place to put that to use. It is where I can feel that a little bit of a contribution probably amounts to a meaningful one—for me and for the clients." *Susan Raimy*

"When I tell people I volunteer at JUMP, I tell them it keeps me grounded. It's easy to get comfortable with a middle-class existence and not see the big picture.

The small amount of material aid we can give is important, of course, but what really appeals to me about JUMP is the hospitality aspect. People living in poverty can feel so isolated... for them to just be able to sit and talk with someone is one of the best things we do." *Pat Hechmer*

"I am always renewed in my commitment to volunteering at JUMP by the unique stories that people share. I am so fortunate and it feels so good to give back to others. I believe in doing this work. I like working with volunteers from many faith communities. We have a good time together."

*Lindy Millington*

"I am a people person and I want to be helpful. JUMP has been a great place for me to volunteer. I meet so many interesting people." *Sue Bowley*



*Sue and Lindy share a laugh.*

"Going to JUMP reminds me of how fortunate I am. Contact with people in need changes humans. I think it is the only way to change the planet. More people, in my church and elsewhere, seem to be increasingly aware, to be reaching out and respecting the dignity of their fellow human beings, and that is what we all need to do."

*Rick Robinson*